

## The importance of a mentor training program

A mentoring program can be an incredibly valuable tool in growing your own technicians. And experience has shown time and again that businesses that are the most successful with "growing their own" have a well-thought-out and structured mentoring program where nothing is left to chance. It is important that everyone involved in your program has a clear understanding of their role, as well as the roles of the other members of the mentoring team. Additionally, proper tracking is essential to ensuring that progress and milestones are documented.

One of the stated objectives of the FutureTech Success<sup>®</sup> initiative is to identify and communicate best practices in the industry. With respect to workplace mentoring training, we believe the best practice is the S/P2 Workplace Mentoring system.

The S/P2 Workplace Mentoring system is specifically designed to help grow and develop automotive service, collision repair, and heavy-duty/diesel technicians.

The system provides training for the Mentor and the Mentee, as well as the Manager who oversees the mentor-mentee relationship and handles business decisions, such as pay plans and tool issues.

In addition, S/P2 provides an easy-to-use, mobile-optimized tracking system so that each Mentor can track his or her Mentee's progress using the ASE Accredited task lists (formerly the NATEF task lists).

Through an agreement with S/P2, TechForce Foundation<sup>®</sup> is pleased to provide these links to the Workplace Mentoring system which S/P2 is offering **FREE** to <u>schools</u> and <u>businesses</u>. Start growing your own technicians today!