Honoring Diversity in the Workplace

CHECKLIST

Maintenance Checklist: Have your maintenance/safety checklist in a variety of different languages. (populations relative to your community)

Holiday Policy: Offer a policy where employees can observe their holidays without penalty.

Demographics: Make sure your workforce accurately reflects the diverse demographics of your community.

Multi-lingual: Use your multi-lingual/bi-lingual techs to communicate with customers, when appropriate.

Advertising: Create imagery in your advertising, posters and wall signage in shop that shows diversity.

Resources:
- Calendar of Ethnic Holidays
- Google Translate

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